

PREVIOUSLY, GENERAL MOTORS CORPORATION INITIATED A PRODUCT RECALL CAMPAIGN WHICH INVOLVED YOUR VEHICLE. BELOW IS A COPY OF THE ORIGINAL LETTER SENT TO VEHICLE OWNERS AT THE TIME OF CAMPAIGN INITIATION. OUR RECORDS INDICATE, TO DATE, YOUR VEHICLE HAS NOT BEEN CORRECTED. PLEASE FOLLOW THE INSTRUCTIONS LISTED BELOW TO ADDRESS THIS IMPORTANT MATTER.

Central Office
Chevrolet Motor Division
General Motors Corporation
100 Renaissance Center, P.O. Box 100, Detroit, MI 48265-1000



C01036-S
June, 2001

Dear Chevrolet Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 1996 through 1999 Chevrolet Astro vans fail to conform to Federal Motor Vehicle Safety Standard 208, Occupant Crash Protection. The standard requires a continuous audible signal for a period of not less than 4 seconds and not more than 8 seconds when the ignition switch is cycled through crank while the belt latch mechanism is not fastened. On these vans, the seat belt audible signal sometimes may not come on or may terminate in less than 4 seconds.

What Will Be Done: Your Chevrolet dealer will install a new alarm module on your vehicle. This service will be performed for you at **no charge**.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately fifteen minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your Chevrolet dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the Chevrolet Customer Assistance Center at 1-800-222-1020. The deaf, hearing impaired, or speech impaired should call 1-800-833-2438 (utilizes Telecommunication Devices for the Deaf/Text Telephones, TDD/TTY).

If, after contacting the Chevrolet Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Chevrolet Motor Division
General Motors Corporation

Enclosure